



FAMILY CARE SAFETY REGISTRY

Register Online with the FCSR

The Family Care Safety Registry (FCSR) helps protect seniors, children, and the disabled by conducting background screenings on long term care workers, child care workers, and personal care workers. If you are an employee or a job applicant in one of these fields, you must register with the FCSR before background screenings can be requested. Registering with the FCSR means you will provide personal information and agree to background screenings for employment purposes as defined in state law. There is a one-time registration fee of \$15.00.

Submitting your registration online is faster than the mail. Instead of the cost of a stamp, a \$0.55 processing charge will be added to your fee.

To register online you will need:

- Internet access
- Your Social Security number
- Your email address
- A credit card or debit card

NOTE

You may be asked to supply a copy of your Social Security card or other verification document after the FCSR receives your registration information.

The online system works best with Google Chrome.

The web address to access the FCSR Background Screening and Employment Eligibility System (BSEES) for online registration can be found at the end of this document.



From the FCSR-BSEES homepage, click the **Registration** button to begin.

From the submenu, click **Register Online**.



REGISTRATION INFORMATION

Welcome to Registration Information | **Is A Person Registered** | Employer Information | Register

To register using the Internet, you will be charged a nonrefundable \$15.00 registration fee and an additional \$0.55 processing fee. If you do not wish to pay the additional processing fee, you may submit your registration by mail, using the form found at: **Registration Forms**.

You will need the following to enter your registration:

- Your Social Security Number.
- Your current name and any prior names, including your birth name and any nicknames or married names.
- Your (the registrant's) email address.
- A valid credit card.

The individual being registered is responsible for completing the registration information. If information is entered by the employer, it is important that the employer ask the employee/potential employee to complete and sign a paper **Worker Registration Form**, to ensure that the individual understands they are being registered with the Family Care Safety Registry and has consented to background screening, and to ensure that the employer has the most accurate registration information available. The employer should keep the signed Worker Registration Form on file.

Messages

Click Is A Person Registered tab to proceed with the Registration Process or to Confirm an Individual is Registered

Read the Welcome to Registration Information. When ready, click the tab for **Is A Person Registered** to continue.

NOTE

You will see a **Messages** section on each page. Informational messages will be in black text. Error messages will be **red**.

Enter your Social Security number in the appropriate fields on the **Is A Person Registered** screen. Click the checkbox to confirm you are not a robot. (If presented, click all pictures that meet a given criteria to further prove you are not a robot.) Click the **Search** button.

SEARCH BY REGISTRATION

Welcome to Registration Information | **Is A Person Registered** | Employer Information | Register

To search Department of Health and Senior Services database to identify if a person is a Family Care Safety registrant, enter the Social Security Number and click search.

You must complete the Search before continuing to register online.

*Social Security Number:

*Confirm Social Security Number:

☐ I'm not a robot 

reCAPTCHA
Privacy - Terms

You should be notified that your Social Security number was not found in the database.

FCSR-BSEES Home | Registration

SEARCH BY REGISTRATION RESULTS

Welcome to Registration Information | **Is A Person Registered** | Employer Information | Register

Social Security Number: 999-99-9999 was **NOT** found in the database.

The individual with this Social Security Number is NOT registered with the Family Care Safety Registry (FCSR).
NOTE: This is not a background screening. A background screening cannot be processed until the individual has completed registration with the FCSR.

If you believe an error has been made and this individual has registered with the FCSR, please provide either the check/money order number used for payment of the registration fee, or the registration number assigned to the individual by the FCSR, or select Contact Us for location and hours. To continue with your registration select the **Employer Information** tab.

To Proceed with Registration: **Continue**

To search for another Social Security Number: **Search**

Messages

Social Security Number NOT Found
Register by Clicking Continue Button or Selecting the Employer Information Link / Tab

NOTE

If you were notified that your Social Security number **was** found in the database, you may already be registered with the FCSR. If your Social Security number was found and you do not believe you have registered in the past, call the FCSR toll-free at 866-422-6872.

Click the **Continue** button.

Either enter an **Employer Name** (current or potential) *or* make a selection from **Select if No Employer**.

FCSR-BSEES Home Registration

EMPLOYER INFORMATION

Welcome to Registration Information Is A Person Registered **Employer Information** Register

Selection Criteria

Please select the Employer below requiring or requesting you to register with the FCSR. If your Employer is not listed, or you are registering with the FCSR for a purpose other than employment, please make a selection from "Select if No Employer".

*Employer Name: ☐ Begins With ☐ Contains **Search**

*Select if No Employer:

If you are registering because of a pending adoption, search for your adoption agency in the Employer Name field, and if found, click the checkbox next to the name. Please also select Adoptive Parent from "Select if No Employer."

To Proceed with Registration: **Continue**

Messages

Please Proceed to the Register Tab by Clicking Continue Button

To enter an employer name, set your search criteria to either **Begins With** or **Contains**. Begin typing part of the employer name. As you type, a drop down list may appear. You may select an employer name from the drop down list *or* you can use what you've typed thus far.

Click the **Search** button.

After clicking the Search button, you should receive a list of one or more employer names from our database. If the correct employer is shown, click to checkmark the box by the employer name.

FCSR-BSEES Home Registration

EMPLOYER INFORMATION

Welcome to Registration Information Is A Person Registered **Employer Information** Register

Selection Criteria

Please select the Employer below requiring or requesting you to register with the FCSR. If your Employer is not listed, or you are registering with the FCSR for a purpose other than employment, please make a selection from "Select if No Employer".

*Employer Name: ☐ Begins With ☐ Contains **Search**

*Select if No Employer:

If you are registering because of a pending adoption, search for your adoption agency in the Employer Name field, and if found, click the checkbox next to the name. Please also select Adoptive Parent from "Select if No Employer."

Employer Results

	Employer Name	Employer Address	Employer City	Employer State	Employer Zip Code
☒	ABC ND ENTERPRISES LLC	3930 WASHINGTON ST	KANSAS CITY	MO	64111

To Proceed with Registration **Continue** Back to Top

Messages

Please Proceed to the Register Tab by Clicking Continue Button

If the employer is not found in the database, or if you have another reason for registering, make the appropriate selection from the **Select if No Employer** field.

Select

- Adoptive Parent
- Employer Not Listed
- Foster Parent / Family Member of Foster Parent
- Home Child Care Provider
- Private Pay / Private Duty
- Student
- Volunteer
- Other

After you have made a selection for either the Employer Name or the Select if No Employer field (or both if applicable), click the **Continue** button.

NOTE

If you are registering with the FCSR so you can be screened as an adoptive parent, please search for the adoption agency in the Employer Name field **and** choose Adoptive Parent from the Select if No Employer field.

Now enter your personal information. First, select one or more **Registration Type(s)** by clicking to checkmark the appropriate box(es). Depending on what you select, subcategories may be opened for additional selections.

FCSR-BSEES Home Registration

PERSONAL INFORMATION

Welcome to Registration Information Is A Person Registered Employer Information Register

Selection Criteria

*Registration Type(s):

- ☐ Adoptive Parent
- ☐ Child Care
- ☐ Foster Parent / Family Member of Foster Parent
- ☐ Hospital
- ☐ Long Term Care / Personal Care
- ☐ Mental Health / Psychiatric Hospital
- ☐ Voluntary

Select **only** the category(ies) that best describe your reason for registering with the FCSR at this time.

FCSR-BSEES Home Registration

PERSONAL INFORMATION

Welcome to Registration Information Is A Person Registered Employer Information Register

Selection Criteria

*Registration Type(s):

- ☒ Adoptive Parent Agency Name
- ☐ Child Care
- ☒ Foster Parent / Family Member of Foster Parent *County Office
- ☐ Hospital
- ☒ Long Term Care / Personal Care
 - ☐ Adult Day Care
 - ☐ Assisted Living Facility
 - ☐ Hospice
 - ☐ Long Term Acute Care (LTAC) / Swing Beds
 - ☐ Mental Health - Residential Facility / ICF
 - ☐ Mental Health / Psychiatric Hospital
 - ☐ Voluntary
 - ☐ Nursing Facility / Skilled Nursing Facility
 - ☐ Personal Care - Home Health
 - ☐ Personal Care - In-Home Services
 - ☐ Personal Care - Consumer Directed Services / Center for Independent Living
 - ☐ Personal Care - HCY, PDW, DDD or Other

Next, enter your personal information.

Personal Information

*Last Name: *First Name: Middle Name: Suffix:

Add Other Name *IMPORTANT!* If you do not list all other known names used, including both first names and last names, your registration may be delayed or rejected. Other names include birth name, married name(s), nickname(s), and legal name changes.

*Date of Birth: Month Day Year *Gender:

As needed, click the **Add Other Name** button to add an additional entry field (or fields) for any other names you have used, such as a nickname, birth or married names, etc.

Personal Information

*Last Name: *First Name: Middle Name: Suffix:

Add Other Name *IMPORTANT!* If you do not list all other known names used, including both first names and last names, your registration may be delayed or rejected. Other names include birth name, married name(s), nickname(s), and legal name changes.

*Last Name: *First Name: Middle Name:

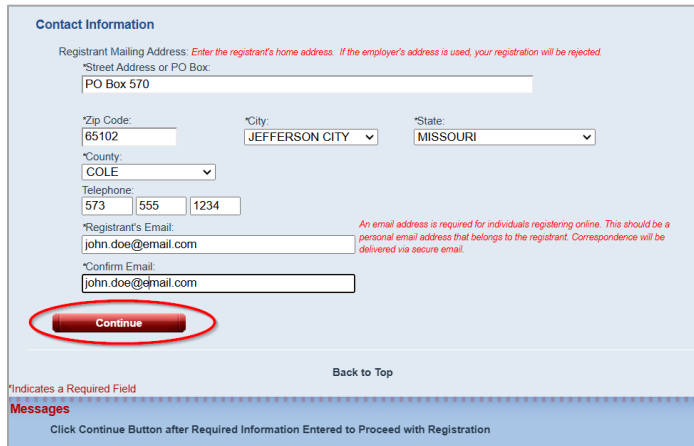
*Date of Birth: Month Day Year *Gender:

NOTE

Be sure to add a line to enter your birth name if different than your current name.

Finally, enter your contact information.

Click the **Continue** button after all required information is entered.



Contact Information

Registrant Mailing Address: *Enter the registrant's home address. If the employer's address is used, your registration will be rejected.*

*Street Address or PO Box:
PO Box 570

*Zip Code: 65102 *City: JEFFERSON CITY *State: MISSOURI

*County: COLE

Telephone: 573 555 1234

*Registrant's Email: john.doe@email.com *An email address is required for individuals registering online. This should be a personal email address that belongs to the registrant. Correspondence will be delivered via secure email.*

*Confirm Email: john.doe@email.com

Continue

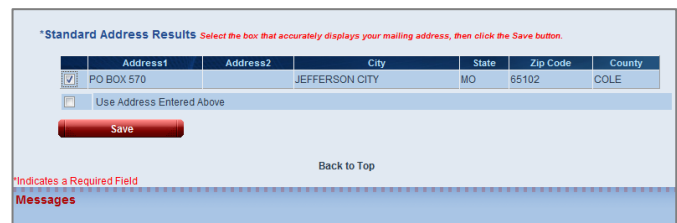
Back to Top

*Indicates a Required Field

Messages

Click Continue Button after Required Information Entered to Proceed with Registration

Click to checkmark the box by the address line that best reflects your address. You must make one selection. Select **Use Address Entered Above** if the standard address result provided does not reflect your mailing address.



***Standard Address Results** *Select the box that accurately displays your mailing address, then click the Save button.*

	Address1	Address2	City	State	Zip Code	County
☒	PO BOX 570		JEFFERSON CITY	MO	65102	COLE

☐ Use Address Entered Above

Save

Back to Top

*Indicates a Required Field

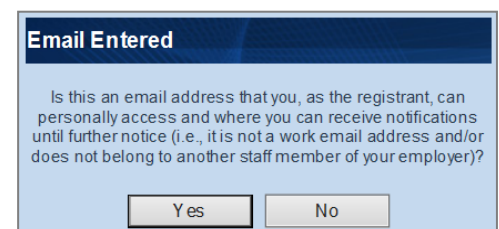
Messages

Click the **Save** button.

After you enter an email address, you are asked to confirm it is an email address where you can receive your personal copy of FCSR notifications. The email address should belong to you, not to your employer or another staff member.

Click **Yes** if the email address entered is one you access.

Click **No** to change the email address in your Contact Information now.

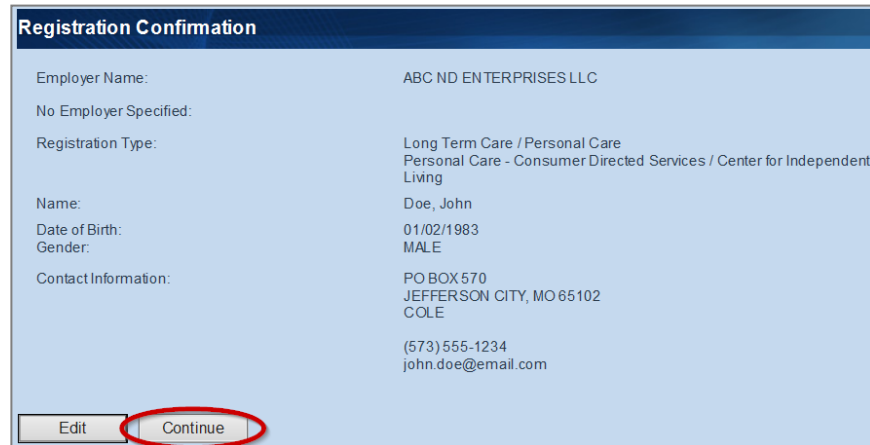


Email Entered

Is this an email address that you, as the registrant, can personally access and where you can receive notifications until further notice (i.e., it is not a work email address and/or does not belong to another staff member of your employer)?

Yes **No**

Confirm all information entered is correct.



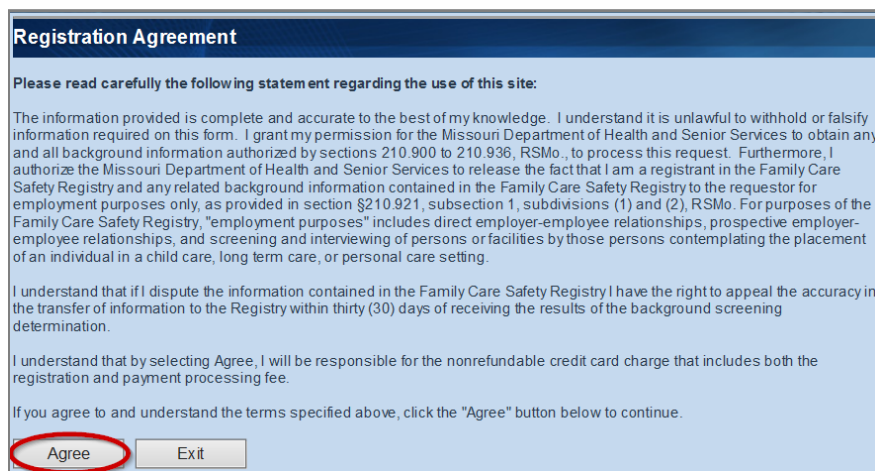
Registration Confirmation

Employer Name:	ABC ND ENTERPRISES LLC
No Employer Specified:	
Registration Type:	Long Term Care / Personal Care Personal Care - Consumer Directed Services / Center for Independent Living
Name:	Doe, John
Date of Birth:	01/02/1983
Gender:	MALE
Contact Information:	PO BOX 570 JEFFERSON CITY, MO 65102 COLE (573) 555-1234 john.doe@email.com

Click the **Edit** button if there is an error.

Click the **Continue** button if your information is entered correctly.

Carefully read the Registration Agreement.



Registration Agreement

Please read carefully the following statement regarding the use of this site:

The information provided is complete and accurate to the best of my knowledge. I understand it is unlawful to withhold or falsify information required on this form. I grant my permission for the Missouri Department of Health and Senior Services to obtain any and all background information authorized by sections 210.900 to 210.936, RSMo., to process this request. Furthermore, I authorize the Missouri Department of Health and Senior Services to release the fact that I am a registrant in the Family Care Safety Registry and any related background information contained in the Family Care Safety Registry to the requestor for employment purposes only, as provided in section §210.921, subsection 1, subdivisions (1) and (2), RSMo. For purposes of the Family Care Safety Registry, "employment purposes" includes direct employer-employee relationships, prospective employer-employee relationships, and screening and interviewing of persons or facilities by those persons contemplating the placement of an individual in a child care, long term care, or personal care setting.

I understand that if I dispute the information contained in the Family Care Safety Registry I have the right to appeal the accuracy in the transfer of information to the Registry within thirty (30) days of receiving the results of the background screening determination.

I understand that by selecting Agree, I will be responsible for the nonrefundable credit card charge that includes both the registration and payment processing fee.

If you agree to and understand the terms specified above, click the "Agree" button below to continue.

If you agree to the statement, click the **Agree** button.

Clicking the **Exit** button will terminate your registration attempt and all information entered will be deleted.

Enter your payment information.

PAYMENT INFORMATION

Fee Information

Registration Fee:	\$15.00
Processing Fee:	\$0.55
Total Fee Amount:	\$15.55

Customer Information

* Cardholder's Name:
Cardholders name must exactly match the name on the Credit Card

☐ Check here if Billing Address is the same as your Registrant Mailing Address

* Address Line 1:
Address Line 2:

* City:
* State:
* Zip Code:
* Telephone:

Credit Card Information

* Card Type:
* Credit Card Number:
* CVV Code:
* Expiration Date: Month Year

I understand that by clicking the CONTINUE button, I agree to pay the total amount above.

*Indicates a Required Field

Messages

Click the **Continue** button after entering all required information.

Clicking the **Cancel** button will terminate your registration attempt and all information will be deleted.

Confirm the payment information was entered correctly.

Payment Verification

Total Amount:	\$15.55
Cardholder's Name:	John Doe
Billing Address:	PO BOX 570 JEFFERSON CITY, MISSOURI 65102 (573) 555-1234
Card Type:	VISA
Credit Card Number:	XXXXXXXXXXXX1111
CVV Code:	411
Expiration Date:	09/25

If you would like to change the Credit Card information, click the EDIT button.
To continue your registration, click the CONTINUE button.

Click the **Edit** button to re-enter payment information if needed.

Click the **Continue** button to finish your submission and receive a transaction confirmation.

Payment Confirmation

Transaction Successful.

Transaction Successful for: (DOE, JOHN)
Your registration information and payment have been submitted to the Family Care Safety Registry.

Information Summary (April 27, 2023):

Tracking Number:	100000480870
Purchase Receipt Confirmation:	20003929
Amount Paid:	\$ 15.00
Processing Fee:	\$.55
Total Amount Charged:	\$ 15.55

Address: PO BOX 570
JEFFERSON CITY MO 65102
COLE

Email: john.doe@email.com
Social Security Number: XXX-XX-9999
Date of Birth: 01/02/1983
Gender: MALE

Print this screen for your records. Click the Continue button to generate a printer-friendly notification. You must have Adobe Acrobat Reader version 9 (or later) and allow pop-up blockers from this website to receive the printer-friendly version. This is an information summary and does not indicate your registration is complete. A letter will be delivered to the email address provided once your registration has been processed. Your employer may request background screenings at no charge after your registration has been processed. Call the FCSR toll-free at 866-422-6872 if you have any questions.

You should receive a Transaction Successful notification. It may contain an information summary which can be printed now. Click the **Continue** button for a printer-friendly confirmation of registration submission and payment information to the FCSR.

NOTE

If your transaction was declined or failed, you may start over and submit again.

Your printer-friendly confirmation of registration submission and payment information will open in a new window. Print the notification using the Adobe Acrobat Reader print button.

The screenshot shows a registration confirmation page from the Missouri Department of Health and Senior Services. At the top, it includes the department's name, address (PO Box 570, Jefferson City, MO 64502-0570), phone number (877-751-6400), fax number (877-751-4010), and a TDD/Relay Missouri number (877-751-6400). The page title is "Family Care Safety Registry Background Screening and Employment Eligibility System". Below the title, there is a section for "Registration Information" which includes fields for "Registration Number", "Registration Date", "Registration Status", "Registration Type", "Registration Fee", "Registration Period", "Registration Start Date", "Registration End Date", "Registration Renewal Date", "Registration Renewal Fee", "Registration Renewal Period", "Registration Renewal Start Date", "Registration Renewal End Date", "Registration Renewal Renewal Date", "Registration Renewal Renewal Fee", "Registration Renewal Renewal Period", "Registration Renewal Renewal Start Date", and "Registration Renewal Renewal End Date". At the bottom, there is a section for "Payment Information" which includes fields for "Payment Method", "Payment Amount", "Payment Date", "Payment Status", "Payment Type", "Payment Fee", "Payment Period", "Payment Start Date", "Payment End Date", "Payment Renewal Date", "Payment Renewal Fee", "Payment Renewal Period", "Payment Renewal Start Date", and "Payment Renewal End Date". The page also features the Missouri Department of Health and Senior Services logo and the text "PROMOTING HEALTH AND SAFETY" and "The Missouri Department of Health and Senior Services serves in various ways and settings for all Missourians, in all communities, for life."

NOTE

The printer-friendly confirmation requires:

- The free Adobe Acrobat Reader software, Version 9 or higher
- Pop-up blocker settings be modified to allow pop-ups from *.dhss.mo.gov

Go to <https://healthapps.dhss.mo.gov/BSEES/Main.aspx> to submit your FCSR registration online.

What happens next? FCSR staff will review your registration information and contact you with any questions. After the registration is processed, FCSR will complete an introductory screening and send the results attached to an encrypted email. Eligible employers can request your background information at no charge. You will be notified anytime your background information is provided. Keep your contact information up to date to ensure you receive these notifications. Inform the FCSR of any name changes as well as contact information changes.

Questions?
Call the Family Care Safety
Registry (FCSR) at
866-422-6872.
Weekdays 9:00 a.m. – 3:00 p.m.